CNC | MANAGED SERVICES OFFERINGS

PACKAGE DETAIL

MANAGED SERVICES AT EVERY LEVEL.
SO YOU CAN STAY FOCUSED.

Kenai offers managed services options to fit every organization's needs at any given time. Whether you need ad hoc support; upgrade or implementation services; a few or a lot of hours, Kenai provides packaged options that will cover your managed services needs and keep you focused on core competencies.

With cost efficiency in mind, we have packages starting at $1500 a month.

MAXIMUM VALUE. HELP WHEN YOU NEED IT.

We offer four levels of support for your Oracle solutions so that you have what you need, when you need it—you pick the package and we'll get to work.

1 STANDARD. Our simplest package. Includes routine maintenance, purge processes, reboot and update packages—starting at $1500/month for 100 hours.

2 ENHANCED. Standard + nine additional services including, ESUs and installation, Change Management, disk clean-up starting at $2500/month for 100 hours.

3 PREMIER. Standard + 33 additional services to give you a robust service offering that leverages in-house and outsources support—starting at $3600/month for 100 hours.

4 ULTIMATE. Our most comprehensive package with a 50 individual services that provide full support of your solutions—starting at $5500/month for 100 hours.

MANAGED SERVICES CAN HELP DECREASE OVERHEAD COSTS BY

30%

OR MORE

" The support options allow us to fit the service exactly to our needs and not waste money. We get the support we need at the cost that makes sense. "